

October 24, 2002

Marlene H. Dortch  
Office of the Secretary  
Federal Communications Commission (FCC)  
445-12th Street SW, TW-A325  
Washington, DC 20554

Re: Ultratec's Petition on CapTel-Docket 98-67

As a person who has experienced CapTel, I am sending these comments to support Ultratec's petition to the FCC on the offering of CapTel service. I have had the opportunity to experience CapTel calls and can tell you first hand the impact it has made on my ability to use the telephone.

I had contacted my mother by using the CapTel and it is very amazing to see how simple the procedure works and I had asked my mother if she had heard anything in the background such as relay operators or not. She had stated that she did not noticed and she thought that it was a direct telephone line.

I have had considerable experiences with regular VCO services in which I am required to say SK or GA all the time and I had some experiences with the 2LVCO which require a great deal of time to set it up and it is rather cumbersome in comparison to the set up of the CapTel which is very simple to use. I have the feeling that CapTel will have a huge impact on the late-deafened adults who always wanted to have very simple telephone products so that they have become accustomed to.

I would like to see that CapTel should be recognized by the FCC as a reimbursable TRS service.

Sincerely,

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